

# Return Authorization Form



## Our Guarantee - 100% Satisfaction

If you are not completely satisfied with your purchase, you may return it within 30 days from receipt of shipment for a complete refund.

### Steps to Return:

- 1) All returned merchandise must be in its original packaging.
- 2) Opened packages are not returnable.
- 3) Complete the return information below.
- 4) Include a copy of your invoice and the return authorization form with your return.
- 5) Customers are responsible for return freight. No collect return shipments accepted.
- 6) We recommend the use of a carrier that can provide insurance & tracking of your return shipment.
- 7) A return address label has been included with your shipment.
- 8) Send your return to: Attn: Returns Dept.

Consumercrafts.com  
21160 Drake Road  
Strongsville, OH 44149

Customer Name: \_\_\_\_\_ Order Number: \_\_\_\_\_

### List Items Being Returned:

Return Reason Code*	Item Number	Quantity	Amount Paid
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### \*Return Reason Code (please indicate reasons for return):

- |          |            |                 |                           |
|----------|------------|-----------------|---------------------------|
| 1) Color | 3) Quality | 5) Changed Mind | 7) Damaged                |
| 2) Size  | 4) Price   | 6) Wrong Item   | 8) Other (please explain) |

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

### DAMAGES OR ERRORS IN SHIPMENT

Claims for damaged merchandise or errors in shipment must be reported to our customer service department at 1-888-55CRAFT (1-888-552-7238) within 10 days from receipt of shipment to receive a refund.